



MPW HomeComfort

Heating • Cooling • Complete

Your Local Heating, Cooling & Home Comfort Specialists



0117 939 1421



mpwgroup.co.uk



info@mpwgroup.co.uk

Welcome to MPW Group



Your trusted heating, air conditioning and home comfort specialists in Bristol.

At MPW Group, we help homeowners keep their properties warm in winter, cool in summer and comfortable all year round. Our experienced team provides professional heating, air conditioning and renewable energy services, backed by quality workmanship and exceptional customer care.

Whether you need a new boiler, annual servicing, air conditioning or renewable heating solutions, we're here to help. You can rely on MPW Group for honest advice, professional workmanship and a friendly, reliable service you can trust.

“Trusted by Customers Locally

Air Con Installation

Great Throughout

"Had an aircon unit fitted this week, the service has been great throughout. Always replies to my questions, the unit looks great! Thank you so much!"



Sonia Barberi

Boiler Service

Professional Manner

Called MPW to ask about a boiler service. The admin team were warm and friendly, gave clear pricing and arranged the service quickly. Nick came out and carried out all the work in a professional manner."



Adam Venn

Annual Service

Stress Free

I have used MPW Group for my annual boiler service and was thoroughly impressed by their professionalism and efficiency. The entire process, from booking to completion, was seamless and stress-free."



Charlott Oscroft



Scan the QR code to read more of our previous reviews.



Three Memberships. Simple Home Comfort.

Whether you're looking to maintain your boiler, your air conditioning system or both, our MPW HomeComfort Memberships make annual servicing simple, with additional member benefits from a trusted local team.

Compare our three memberships below and choose the option that's right for your home.

		 
MPW HomeComfort HEATING	MPW HomeComfort COOLING	MPW HomeComfort COMPLETE
✓ Annual boiler service ✓ Service reminder ✓ Priority booking ✓ 10% discount on repairs ✓ 10% discount on new heating installations ✓ Digital service record	✓ Annual air conditioning service ✓ Filter clean ✓ Indoor & outdoor unit inspection ✓ Performance & safety checks ✓ Priority booking ✓ 10% discount on additional AC installations	✓ Annual boiler service ✓ Annual air conditioning service ✓ Priority booking ✓ 10% discount on all future installations ✓ Smart controls health check ✓ Annual system performance review
£14.99 PER MONTH	£14.99 PER MONTH	£24.99 PER MONTH BEST VALUE

Why choose MPW HomeComfort?

- Annual servicing included
- Priority booking
- Exclusive member savings
- Trusted local engineers
- Regular prizes & giveaways

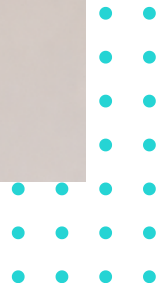
Need help choosing?

Not sure which membership is right for your home?

Our friendly team is here to help.
Call 0117 939 1421



Why Join an MPW HomeComfort Membership?



Enjoy Year-Round Peace of Mind

An MPW HomeComfort Membership makes it easy to keep on top of routine annual servicing for your heating and cooling equipment. Regular servicing can help identify potential issues and gives you the reassurance of support from a trusted local team.



Reduce the Risk of Costly Repairs

Regular servicing can help identify visible signs of wear, deterioration or potential issues before they develop into more expensive problems. Keeping your equipment properly maintained can help reduce the risk of unexpected repair costs.



Help Protect Your Manufacturer's Warranty

Many manufacturers require or recommend annual servicing to maintain warranty protection. Our qualified engineers carry out professional servicing to help keep your boiler and air conditioning systems operating to the highest standards.



More Than Just Annual Servicing

As an MPW HomeComfort member, you'll enjoy priority booking, exclusive member savings and access to regular giveaways and prizes, alongside support from the trusted MPW Group team.



Annual Boiler Service

Every MPW HomeComfort Heating and Complete Membership includes one standard routine annual boiler service for the eligible boiler included within your Membership.



Safe & Reliable Heating

An annual boiler service is an important part of routine boiler maintenance.

Our engineers carry out appropriate safety, operational and condition checks and may identify visible signs of wear, deterioration or potential faults requiring further attention.

Improved Efficiency

Regular servicing can help your boiler operate efficiently and may identify issues that could affect its performance or energy use.

Actual efficiency and running costs will depend on your boiler, heating system, property and how it is used.



Manufacturer Guarantee / Warranty Protection

Why this matters:

Many boiler manufacturers require or recommend annual servicing to maintain their guarantee or warranty. Missing a scheduled service could affect your protection, potentially leaving you responsible for repair costs that may otherwise have been covered.

Our qualified Gas Safe registered engineers carry out professional annual servicing in line with manufacturer recommendations, helping keep your boiler operating safely, efficiently and reliably

Annual Air Conditioning Service

Every MPW HomeComfort Cooling and Complete Membership includes one standard routine annual air conditioning service for each eligible AC unit included within your Membership.



Clean & Well Maintained

Routine servicing includes inspection and cleaning of filters and accessible components where appropriate, together with operational, performance, drainage, electrical, control and general condition checks.

Peak Performance

Routine servicing can help identify visible deterioration and potential issues affecting the operation of your air conditioning equipment. Any repairs, replacement parts, refrigerant, leak investigation or remedial work required are quoted separately.



Manufacturer Guarantee / Warranty Protection

Why this matters:

Many air conditioning manufacturers require or recommend annual servicing to maintain their guarantee or warranty. Missing scheduled maintenance could affect your protection, potentially leaving you responsible for repair costs that may otherwise have been covered.

Our qualified F-Gas certified engineers carry out professional annual servicing in line with manufacturer recommendations, helping keep your air conditioning system operating safely, efficiently and reliably.



Save Energy. Save Money.

Keeping your heating and cooling systems well maintained can help support efficient operation, manage running costs and keep your equipment properly maintained. Regular servicing and a few simple changes can make a noticeable difference throughout the year.



Simple Ways to Reduce Energy Costs

- Regular servicing helps your boiler and air conditioning system operate efficiently, helping avoid unnecessary energy use while keeping your home comfortable throughout the year. Combining annual servicing with smart controls, sensible temperature settings and well-maintained equipment can help manage running costs while improving everyday comfort.

Looking after your heating and cooling systems isn't just about reducing the risk of breakdowns. Regular servicing can help support efficient operation, identify potential issues and keep your equipment properly maintained throughout the year.

Small Changes. Lasting Benefits.

- Regular servicing, smart heating controls and simple energy-saving habits can all contribute to a more efficient and comfortable home.

Keeping your boiler and air conditioning system properly maintained can help manage running costs, improve performance and provide reliable comfort throughout every season.

Terms & Conditions

Our MPW HomeComfort Memberships are designed to provide reliable, year-round servicing and support for your home's heating and cooling systems.

The following provides a summary of how your membership works, helping ensure a straightforward experience for both you and MPW Group. These key conditions apply to all MPW HomeComfort Memberships. Full Terms & Conditions are available separately.

► Membership Terms

- Your MPW HomeComfort Membership begins once your application has been accepted and your first payment has been received.
- Membership benefits remain available while your payments are kept up to date.
- Annual servicing is subject to availability, with customers responsible for ensuring their service is booked within each Membership Year.
- Your membership will continue in accordance with the renewal and cancellation provisions set out in the full Terms & Conditions.

► Payment Terms

- Monthly membership payments are collected by Direct Debit.
- Missed or failed payments may result in membership benefits being temporarily suspended until your account is brought up to date.
- Membership prices are fixed for the initial 12-month term and may be reviewed thereafter, with reasonable advance notice of any changes.

► Appointments & Access

- Customers must provide safe and reasonable access to the heating or air conditioning equipment at the agreed appointment time.
- Please provide at least 48 hours' notice if you need to cancel or rearrange your appointment.
- Missed appointments or less than 48 hours' notice may result in a £50 rebooking charge at MPW Group's discretion.

► Customer Responsibilities

- Use your heating and cooling systems appropriately and in accordance with manufacturer guidance.
- Inform MPW Group of any relevant changes to your contact details, property or equipment.
- Follow reasonable servicing, safety and remedial recommendations provided by our engineers.

Terms & Conditions

► Cancellation & Rescheduling Policy

- Please provide at least 48 hours' notice if you need to cancel or rearrange a scheduled service appointment.
- Missed appointments or less than 48 hours' notice may result in a £50 rebooking charge at MPW Group's discretion.
- MPW Group reserves the right to rearrange appointments due to circumstances beyond our reasonable control, including severe weather, emergencies or engineer availability.

► Exclusions (All Memberships)

The following are not included within your MPW HomeComfort Membership

- Annual servicing does not guarantee against future faults or breakdowns, or include damage caused by misuse, neglect or accident.
- Pre-existing, hidden or developing faults are not included within your Membership.
- Repairs, breakdown call-outs, replacement parts, materials and repair labour are not included unless specifically stated.
- Faults or work arising from third-party installation, alterations, repairs or servicing are not included.

► Membership Conditions

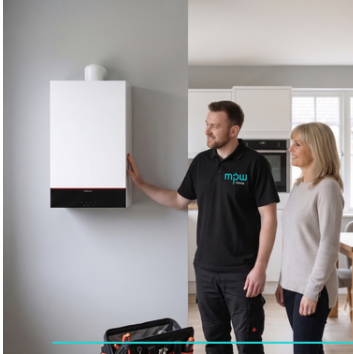
- MPW Group reserves the right to suspend or cancel a membership where:
- Membership payments remain unpaid.
- Safe and reasonable access to the equipment cannot be provided.
- Our engineers identify unsafe equipment or essential remedial work that is not addressed.
- Membership terms are materially or repeatedly breached, or equipment is deliberately misused.

Where applicable, MPW Group will confirm any membership changes, suspension or cancellation in accordance with the full MPW HomeComfort Terms & Conditions.

► Our Contact Details

- Telephone: 0117 939 1421
- Email: info@mpwgroup.co.uk
- Website: mpwgroup.co.uk

Our Other Services



New Boiler Installation

Premium Viessmann boilers, professionally installed

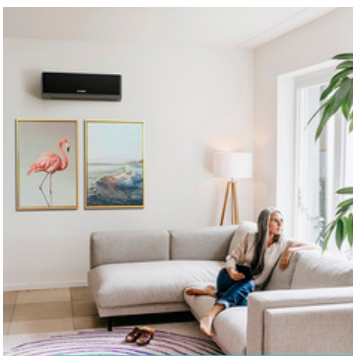
Upgrade your heating with a high-quality Viessmann boiler, professionally installed by MPW Group for efficient, reliable home heating and dependable performance for years to come.



Boiler Servicing & Repairs

Expert support to keep your heating running

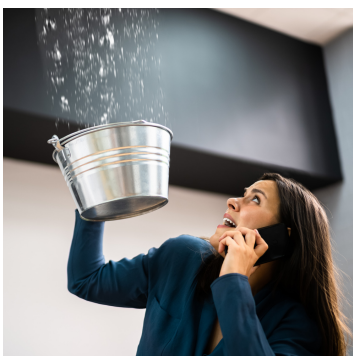
Keep your Viessmann boiler running safely and efficiently with professional servicing and repairs, helping maintain reliable performance and extend the working life of your heating system.



Air Conditioning Installation

Keep cool in the summer and warm in the winter

Modern air conditioning provides efficient cooling and heating, helping create a comfortable indoor environment whatever the weather outside.



Emergency Plumbing & Heating

Here when you need us most

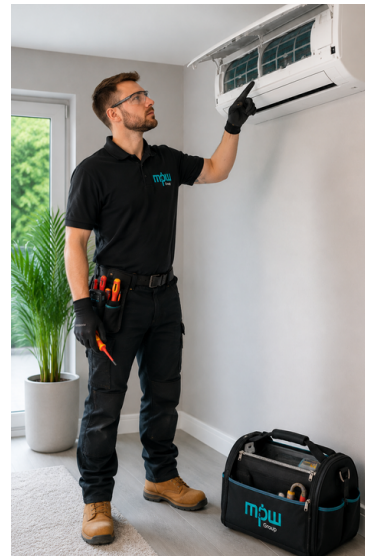
From leaking pipes and heating problems to urgent plumbing repairs, our experienced engineers are on hand to get things back up and running as quickly as possible.

Why Choose MPW Group?

Introduction

At MPW Group, we're committed to delivering exceptional workmanship, honest advice and outstanding customer service.

From annual servicing to complete heating and cooling installations, we're here to keep your home comfortable all year round.



Qualified. Trusted. Local.

Our experienced team includes Gas Safe registered and F-Gas certified engineers, giving you confidence that your heating and cooling systems are installed, serviced and maintained by suitably qualified professionals.

Viessmann Trained Installers

We proudly install Viessmann heating and cooling products, combining premium-quality technology with professional installation, servicing and ongoing support from the experienced MPW Group team.

Customer First

We believe in honest advice, transparent pricing and treating every home with the same care and respect as if it were our own.

That's why so many customers continue to recommend MPW Group.

Complete Home Comfort

Whether you need a new boiler, air conditioning, plumbing, heating repairs or an annual service.

MPW Group is your trusted local specialist for heating, cooling and complete home comfort.



Ready to Enjoy Complete Home Comfort?

 0117 939 1421

 info@mpwgroup.co.uk

 mpwgroup.co.uk



Whether you're looking after your heating system, your air conditioning, or both, an MPW HomeComfort Membership gives you year-round support from a trusted local team.

Join today and enjoy annual servicing, exclusive member benefits and ongoing support from your trusted local MPW Group team.

This brochure provides a summary of the MPW HomeComfort Memberships. Please refer to the full MPW HomeComfort Terms & Conditions for complete details, inclusions, limitations and exclusions.

